



Trane Extended Warranty Overview

New Equipment

- New equipment is equipment installed within the last nine (9) months.
- Option to purchase coverage in five (5)* year increments which includes labor only, or ten (10)* year increments to cover parts and labor for the duration of the agreement.
- Fully transferable to the new owner if property is sold.
- Coverage expires five (5) or ten (10) years after installation.

Older Equipment

- Applies to equipment that has been installed less than five (5) years but more than nine (9) months.
- Requires a participating dealer's inspection prior to coverage.
- Requires a 30-day waiting period before it becomes effective.
- Option to purchase coverage for parts only, labor only, or parts and labor.
- Can purchase coverage one (1) year at a time until the equipment is ten (10) years old.*
- Can also purchase the balance of time left on a five (5) or ten (10) year agreement. Price is not prorated.
- Built-in product replacement advantage.
- Covers Residential and Light Commercial units 1-25 tons.
- Fully transferable to the new owner if property is sold. Certain restrictions apply.

* Renewal is at the sole option of the Trane Extended Warranty Department.

What Does the Trane Extended Warranty Exclude?

- Any **routine maintenance**. However, if during the performance of routine maintenance, a component is found to be faulty, and in the reasonable judgment of Jones Air Conditioning, the component is expected to fail and should be replaced, the component could be covered as well as the labor to replace the component depending on the agreement coverage. In no case will travel time be covered.
- Air filters, drain lines, condensate pumps, refrigerant lines, ducts, electrical wiring external of the equipment, or any other equipment not listed as a covered item on the Extended Warranty Agreement.
- Repairs to correct failures or malfunctions that are not considered manufacturing defects, such as damage or malfunctions resulting from **fire, water, storms, earthquake, faulty**

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power supply, theft, riot, misuse, abuse, or the improper selection, installation, or application of the equipment.

- Any failure or malfunction caused by the failure of the Equipment Owner to perform **preventative maintenance** as recommended by the manufacturer.
- Repairs to alter the equipment to meet changes in Federal, state, or local codes or regulations.
- Premium labor charges charged by the servicer for repairs which are required during other than **normal working hours**.
- Any **freight** on parts.
- Welding supplies, shop rags, screws, bolts and nuts, or other miscellaneous items that could be considered "**expendable items**".
- Any work performed by any servicer not **approved** by Trane's Extended Warranty Department.
- Failures or malfunctions on equipment installed in establishments with corrosive atmospheres such as dry cleaners, beauty shops, printing facilities, etc.
- Failures or malfunctions on compressor bearing equipment in which the age of the equipment exceeds ten (10) years of age.
- Appearance: Features, **aesthetics**, paint and cabinet parts, knobs, and buttons, including, but not limited to, rust and corrosion.

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